



DVA has partnered with Services Australia to give veterans and their families in rural and remote areas face-to-face access to DVA and Services Australia services through the Mobile Services Centre (MSC) pilot.

### [What is the Mobile Service Centre \(MSC\)?](#)

The MSC is essentially an 'office on wheels' that travels to rural and regional locations throughout Australia. The Services Australia staff on board the MSCs have been trained by DVA and can provide information about DVA services as well as assisted access to online services.

### [What do I need to know?](#)

During October, November and December 2020, the Golden Wattle MSC will be travelling across Southern New South Wales. The attached itinerary shows the upcoming dates and towns the MSC is scheduled to visit.

The location for the upcoming visits can be found on the following Services Australia link or will be updated closer to the date of the visit:

<https://www.servicesaustralia.gov.au/individuals/services/centrelink/mobile-service-centres/when-and-where-find-us>.

### [We would love your support](#)

Letting your members know when the MSC is arriving, helps us provide services to more members of the veteran community. You can distribute the attached factsheet to your members which explains the types of services offered. Further information on the service is also attached.

Thank you for your assistance and ongoing support to the veteran community.

Department of Veterans' Affairs (DVA)