



Disclaimer:

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In regard to their own particular circumstances, readers should consult the relevant authorities or other advisers with expertise in that field. Neither the P.V.A. of Australia Inc – N.S.W. Branch nor the editor accepts any responsibility for actions taken by readers. The views expressed by authors contained in this Newsletter are not necessarily the views of this Association.



TO

**P.V.A. N.S.W.'s CATCH-UP NEWSLETTER –
MARCH 2026 EDITION**



This *Catch-Up Newsletter* is sent out twice yearly via email to all our listed Branch / Group Contacts. Any member who would like their own copy can email our NSW State Secretary, Kerrie, at nswsecretary@pva.org.au and she will arrange for it to be distributed directly to you.

Generally, *Catch up Newsletters* will be emailed in March / April and October each year. Additional email notices will be sent to those on our list when any vital news which has ramifications for our members is available between Newsletter editions.

EMAIL CONTACT DETAILS – MEMBERS

If your email address changes from that supplied when you joined P.V.A., could you please ensure that you notify the NSW Secretary – Kerrie McCormick – on: nswsecretary@pva.org.au and the Membership Secretary – Wanda Hamill – on: wandahamill@gmail.com. This will ensure your details are updated correctly and you continue to receive regular communications and your twice-yearly Catch-Up Newsletter in a timely manner.



P. V. A. NAME BADGES

These can be ordered through our Membership Secretary Wanda at: wandahamill@gmail.com. Unfortunately, personalised badge prices have had to increase to \$25.00 each including postage due to rising costs.

ARTICLES SUBMITTED BY P. V. A. MEMBERS

Perhaps you might find it interesting to read about the beginnings of P.V.A. N.S.W. . . .



*“The Beginnings of the Partners of Veterans Association”
Submitted by June Roe OAM – Sutherland Shire Group*

It all started in 1994 when I received a brochure regarding Post Traumatic Stress Disorder (PTSD). As a commitment to a course I was attending in Sydney in July 1995, I coordinated and arranged for a small seminar for Wives, Friends and Families of Vietnam Veterans at Granville RSL. During this seminar a curator from Casula Powerhouse Arts Centre asked me to participate on the Curatorium Committee for Vietnam Voices Exhibition. This exhibit was on display for 8 weeks in Sydney, April to July in 1997; it took 2.5 years to bring everything together. Over 800 people attended the opening ceremony. By setting up approximately 50-60 interviews, I met so many people within the Veteran Community. This voluntary committee position totally opened my eyes after helping to collect precious memorabilia items, and photos.

In approximately late 1997, after I'd been seeing a counselor from the Vietnam Veterans Counselling Service at Parramatta, (now Open Arms), she put me in contact with another Vietnam Veteran's Wife who lived away from Sydney, Lee Hoinville and we became good friends. Eventually we agreed and constructed a 2nd seminar to be held again at Granville RSL. The Club was so very supportive.

While spreading the word about our proposed seminar, my friend Lee discovered apart from our own two groups, (Sydney Sutherland Area and Wauchope) there were another 3 unaffiliated support groups of Partners of Veterans in N.S.W. (Maitland, Tamworth and the Central Coast). Sadly, due to personal reasons and Lee becoming ill, we felt compelled to postpone the date that was originally set for the October Long-Weekend in 1999. We had a list of approximately 25-28 ladies wishing to attend. With financial support from Robyn Creswell (who was the 1st President of P.V.A. N.S.W) and the Central Coast ladies, it was decided to continue with a conference. The venue decided upon was at Myall Lakes NSW (Friday to Sunday, last weekend in August 1999).

We all eventually booked in, sharing 3-4 ladies in each cabin. There was also a small Conference Centre where we were permitted to gather. Lifelong friendships were formed over those 3 days. It was marvelous meeting women who totally understood that each one of us was doing our best to cope with our lives.

So many common threads ran through each of our families. We often met for lunch and dinner; we had some educational, very funny and memorable evenings. During the days we sometimes split into 5 individual groups, a coordinator for each group, (Gail McDonnell; Shelley Harbour; Robyn Creswell; June and Lee.)



Our original group of ladies

Several thought-provoking questions were put to the participants. We all came back together with outcomes written on a large whiteboard. This was so enlightening for many of us. On the third day, the decision was unanimous to form “The Partners of Veterans Association N.S.W.”. I held up \$10 and asked; “who is going to open our bank account”. Someone called out, “You do it”. We agreed and started with a Steering Committee for the first twelve months.

About one month later we held our first Committee Meeting near Singleton in N.S.W. N.S.W. Branch was decided upon. Deductible Gift Recipient Status was established. Several submissions and a decision made regarding our association Membership Badge. Like glue, we stick together, P.V.A. After the first 12 months, some committee positions changed hands. I passed the Treasurers position on to an Ex-Bank Teller member and became the Publicity Co-Ordinator. I felt much more at ease in this position. Tracking the accounts situation and appeasing some members was very difficult in those early days.

Around this time, several Sydney Vietnam Veterans were arranging a postage mail out of the existing data base for the next Battle of Coral/Balmoral Reunion, (1 RAR 1968) to be held in May 2000. I asked them if I could include an information sheet regarding P.V.A. for the wives and partners of the veterans. The men agreed. Ladies known within the Veteran Community across N.S.W. were contacted and asked if they would be willing to be an area contact person for The Partners of Veterans Association N.S.W. All we required; if a P,V,A, Member was visiting their area, would they be willing to provide information as to where they could find reasonable accommodation and a decent meal. We formed a P.V.A. Outreach Team – travelling and visiting many groups, giving a Power Point Presentation. Some of the areas included outer Metropolitan Sydney, Penrith, Campbelltown, Katoomba, Wollongong, Kiama, Nowra, Batemans Bay, Narooma, Bega and Eden. Deniliquin, Ballina and Coolangatta. Almost all contacts made then are still holding those positions today, over twenty years later.

Many areas interstate where my husband, Richard, and I were House Sitting provided us with opportunities to pursue groups in Cairns, Bundaberg, the Sunshine Coast and Brisbane in Queensland, VVCS Adelaide in South Australia, also Veteran Communities in Victoria and Tasmania. In 2002 at Dubbo in N.S.W. we held a retreat, informal meetings and our AGM; Narelle Bromhead was voted in as N.S.W. President. It was at this retreat that discussions took place for us to “go National”. Lady Lynne Cosgrove was in attendance and accepted our invitation to be our National Patron. Mrs. Patricia Thompson, “Little Pattie”, also accepted an invitation to be a P.V.A. Ambassador.

Within three (3) years we had five (5) Incorporated State Branches and became incorporated as a National Organisation. Our State Branches and National Committees over the years discovered many anomalies regarding entitlements for members, many becoming Carers and sadly Widows and War Widows. Also in 2003, a proposal for a National Quilt Exhibition was mentioned by Margaret Rehorn and assisting her was Marie Gebhart. By 2005, 47 Quilts had been submitted for the project from all over Australia, also one from the daughter of a Vietnam Veteran from New Zealand. In 2006 an Opening Night took place in Canberra; followed by a DVD and a Book; labelled Peaced-With-Love. The Craft Fair also requested from the quilters that the Quilts Exhibition be permitted to travel around Australia and New Zealand in 2007, which very successfully took place.

The Department of Veterans Affairs accepted P.V.A. as an incorporated Ex-Service Organisation with charitable status within the Veteran Community. All of our state and national Committees across Australia regularly attend Government forums and Veteran Community Organisations meetings today.

The Vietnam Veterans Counselling Service (Open Arms now) were a wonderful support to many of us ladies; however, we feel that our P.V.A. meetings have provided deeper understanding, friendships and confidence for us and in turn assistance for veterans and our families. We sincerely wish to assist younger families of Defence Service People, in or out of the forces, male or female. Over time, several people asked; “Why not wives of Veterans?” We explained, we now have males and females serving. Either could become a member of P.V.A.

Alone we can do so much, together we can do so much more.

On the following page, you may be interested to see where P.V.A. is heading in 2026 . . .



P.V.A. – 2026 Theme: Honouring The Hidden Service

*Written by Lucinda Casey — Para Athlete (Dressage), Veteran and Partner of a Veteran
Director -- Partners of Veterans Assoc. of Australia -National Board
Director (Current Serving/Ex Serving Veterans) – Institute for Veterans Advocacy
Wellbeing and Compensation Advocate*

From now until November 2026 the PVA theme is **Year to Honour the Hidden Service**. There's a quiet power in the people who stand behind service. The partners. The carers. The families who hold things together when the uniform is out the door. And in 2026, Partners of Veterans Association (P.V.A.) is turning up the volume on that story.

The message is simple: this is our year – and it's time to bring your mates along on the journey. The strength of any veteran community isn't found in buildings or boardrooms – it's found in people coming together with shared purpose. That spirit filled the room as P.V.A. held its National Annual General Meeting at Queanbeyan RSL, setting the course for what promises to be a landmark year.



The AGM brought together members and supporters to reflect on P.V.A.'s legacy and lay out a bold strategic vision for 2026 – a year dedicated to "Honouring the Hidden Service."

Beverley Benporath was re-elected as National President, supported by Vice Presidents Alethea Gilmore and Narelle Bromhead, Treasurer Lesley Minner, and Secretary Rona Lunney. The following members were elected to represent the Partners of Veterans at a National Level:

Cleo Field (Victoria)

Alethea Gilmore and Debbie Smith (Western Australia)

Pauline Cameron (South Australia)

Ann Stephenson and Margaret Thomas (Queensland)

Narelle Bromhead and Lucinda Casey (New South Wales – ACT District)

Lobbying for Change — and Belonging

P.V.A. is the only national, partner-led organisation dedicated to representing partners and families of veterans and serving members. Membership isn't just a name on a list – it's about standing together and lobbying for better conditions for partners, carers, and families who shoulder the weight of service, often in silence. Whether it's pushing for improved support services, recognition in policy, or practical measures that make life fairer – P.V.A. is at the table fighting for real outcomes. This includes stronger recognition of the unique role of partners, improved carer support, mental health pathways, and programs that give families the tools to thrive.

And here's the best part: Membership is open to anyone who has ever been the partner of a veteran or serving member. From the first day your partner puts on the uniform to the last day of your life – you belong. Even if your relationship has changed or ended, your service alongside them is still honoured.

2026: A Year to Honour the Hidden Service

As the "Honouring the Hidden Service" campaign takes shape, P.V.A. will ramp up community events, partner forums, advocacy work and national conversations - ensuring the voices of partners and families are heard loud and clear in Canberra and beyond. "This is about more than governance," Beverley said. "It's about the people in this room — and the thousands of partners and families across the country who stand behind Defence members. We're proud of where we've come from, and excited about where we're going."

This is the year to step forward, bring your mates, and stand proudly as part of a national movement. Because families serve too – and 2026 is shaping up to be one exciting year.

Keep watching <https://www.facebook.com/partnersofveteransaus/> to learn more about an exciting event to take place in Canberra in October.

MEMBERSHIP FEES / RENEWAL – ONLINE OPTION

If you wish to join or renew your P.V.A. Membership online, you can visit our website at: [NSW - PVA \(pva.org.au/nsw\)](https://www.pva.org.au/nsw) and click on the link for MEMBERSHIP. The payment details are supplied with the online form. If you wish to pay Membership Fees as a direct bank transfer the account details are: **BSB 032-164 ACCOUNT NO 155742.**

If you require a copy of the Membership Form / Renewal Form which can be printed out as a hard copy, please contact the N.S.W. Secretary, Kerrie McCormick, at: nswsecretary@pva.org.au and she can send this to you.

FUNDING GRANT FOR P. V. A. WELFARE WORK



We are very grateful to announce that from January this year, and over the next three years, The Totally and Permanently Incapacitated Veterans' Association of New South Wales Limited (TPI NSW) will be supporting the Partners of Veterans Association of Australia (PVAA) in their volunteer work supporting veterans and their families. TPI NSW has kindly awarded its first organisational grant to P.V.A. to assist in our vital ongoing welfare work in regional communities. This funding recognises the invaluable role partners play in veteran wellbeing and that of the children and grandchildren of veterans.

GRAFTON SUB-BRANCH

In late 2025 this branch held their annual Christmas Lunch at the Coffs CEX Club. It was well attended and very much enjoyed by all! Secret Santa gifts provided extra fun.



DEPARTMENT OF VETERANS SERVICES PAYMENTS

DVA have released the increases in payments which will take effect from this month. The rates quoted are fortnightly amounts unless otherwise indicated and are current from 20 March 2026. Where relevant, the rates quoted include the Energy Supplement.



Service Pension:

Current maximum rates

Single rate	Current maximum rate
Pension	\$1,100.30
Pension Supplement	\$100.60
Total	\$1,200.90

Couples rate	Current maximum rate
Pension (each)	\$829.40
Pension Supplement (each)	\$75.80
Total (each)	\$905.20

These rates include Energy Supplement. Refer to [Energy Supplement](#).

Veteran Payment:

Current maximum rates

Single rate	Current maximum rate
Basic Rate of Veteran Payment	\$1,218.00
Pension Supplement	\$86.50
Total	\$1,304.50

Couples rate	Current maximum rate
Pension (each)	\$952.20
Pension Supplement (each)	\$65.20
Total (each)	\$1,017.40

Veteran Payment does not include [Energy Supplement](#).

LEGACY HOUSE – MOSS VALE



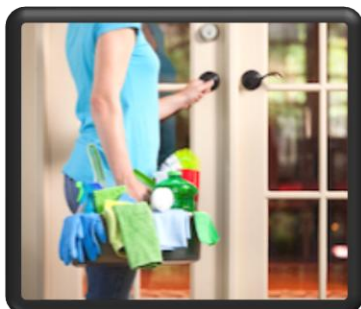
There are still some vacancies for the period during which Sydney Legacy is making the Holiday House available to financial PVA members from 9 June to 18 June 2026. (Please note that we will give preference to those ladies who have never attended the venue).

This is a wonderful opportunity for those of you who need a break from your caring roles to spend some well-deserved rest for a few days or a week.

You may choose to stay as few as 3 days, 5 days or one week. Legacy provides all meals and also some organised activities/outings. Legacy will collect you from Sydney airport at 11.30 am or 1.30 pm, or from Sydney Central Station between 12 pm and 1 pm or but cannot wait around. If those times do not suit, you can catch the train to Moss Vale and someone will collect from there.

If you are interested in applying please contact Louise as soon as possible on email: nswpresident@pva.org.au. Applications close on 30 April 2026.

DVA HOME SERVICES:



Could clients using Home Services provided via DVA please be aware of the need to keep a record of the **name** of the Service Provider Company which they use, and the **contact phone number**. These details should be saved to your phone so that you are able to contact the Service Provider to make any necessary changes to scheduled services even if you are away from home.

Our Welfare Officers are happy to assist in making these changes if required, but knowing only the name of the person who comes to your home to carry out services (rather than the name of the Service Provider Company) is not enough information to allow this contact to be made.

DVA CLIENTS IN AGED CARE:

The Department of Veterans Affairs has recently published the following information relevant to DVA clients who may be transitioning to aged care . . .

When DVA clients move into aged care homes, they may not always realise that important services and supports continue to be available to them through their Veteran Cards. It can be challenging to navigate what support DVA clients can access, and how best to care for them in recognition of their service as veterans or war widow/ers.



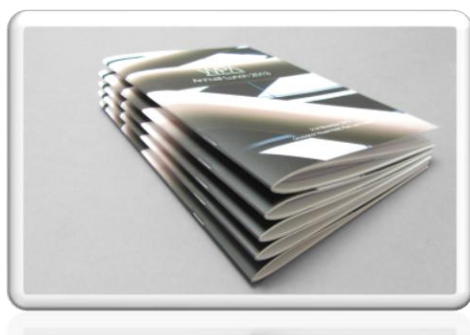
Residential Aged Care Mailout to DVA Gold and White Card Holders:

Since July 2025, DVA has undertaken regular mailouts to DVA Gold and White Card holders who have recently entered residential aged care. These mailouts provide residents with information and resources about the supports and services they can continue to access through DVA. The most recent mailout was completed in the last week of February 2026 and included:

- A letter from Repatriation Commissioner
- **The Veteran's Guide to Living in an Aged Care Home** booklet – available at: <https://www.dva.gov.au/sites/default/files/2025-06/the-veterans-guide-to-living-in-an-aged-care-home.pdf>
- Stickers with a poppy design that can be used at the aged care home to help clients identify as a veteran or war widow(er) and recognise their contributions to the nation (see page 6 of **The Veteran's Guide to Living in an Aged Care Home** booklet)
- The **My Life Story** template that allows residents to share what matters most to them, including their life experiences, service history, or connection as the partner of a service person – available at: <https://www.dva.gov.au/sites/default/files/2025-03/residential-aged-care-my-life-story.pdf>
- The Local ex-service organisation contact card to help residents stay connected with community supports they were already engaged with, would like to access. – available at: <https://www.dva.gov.au/sites/default/files/2025-03/local-eso-contact-card.pdf>.

DVA's Aged Care Resources

DVA has a range of aged care resources available for clients, veteran families, carers and aged care teams to help them understand the supports DVA can provide. The popular guides **The Veteran's Guide to Living Independently** – available at: <https://www.dva.gov.au/documents-and-publications/the-veterans-guide-to-living-independently-accessing-dva-services> and **The Veteran's Guide to Moving Into an Aged-Care Home** – available at: <https://www.dva.gov.au/documents-and-publications/the-veterans-guide-to-moving-into-an-aged-care-home-accessing-dva-services> were updated in February 2026, with a client-centred focus on accessing aged care supports. These guides are now available to download or order free of charge in hardcopy.



Ordering or downloading any of the available booklets free of charge can be done at: <https://www.dva.gov.au/ac>.

AUSTRALIAN GOVERNMENT MOBILE SERVICE CENTRES

INFORMATION FOR CUSTOMERS

Australian Government Mobile Service Centres



For those who live in a rural area, the Australian Government has set up mobile service centres to make it easier for you to access services and payments.

Information about Department of Veterans' Affairs programs and support services for veterans and their families will also be available and staff can provide you with information and support. They can also help you create a myGov account. myGov is a simple and secure way to access government services online. See flyer below for details:

If you live in a rural area, you may need to travel greater distances to access government payments and services. To make it easier for you to access these services, we're bringing them to you and your community.

Mobile Service Centres travel extensively throughout rural and regional Australia and also to disaster affected areas to provide help and support.

Staff from Services Australia travel with the Mobile Service Centres and can help you with Centrelink and Medicare payments and services. Our Mobile Service Centres also have disabled access.

Information about Department of Veterans' Affairs programs and support services for veterans and their families will also be available.

Wi-Fi is available for visitors to the Mobile Service Centre and staff will be able to help you create a myGov account. myGov is a simple and secure way to access government services online.

Our staff will provide you with friendly face-to-face service, information and support. From time to time, representatives from other government agencies also travel with the Mobile Service Centres.

More information

To view the latest itineraries for the Australian Government Mobile Service Centres, visit servicesaustralia.gov.au/mobileoffice

The stopping locations for Mobile Service Centres are promoted in each town and on social media before each visit.

Information and help you can access on board the Mobile Service Centres

We provide information, help and support to rural and regional communities, including:

- families
- older Australians
- students
- job seekers
- people with disability
- carers
- farmers
- self-employed people.

We can assist you with:

- registering and using the agency's online services
- new claims for Centrelink payments
- updating and confirming Centrelink and Medicare information
- information on how financial matters may impact on payments
- assistance with payment and service options
- rural payment entitlements for eligible farmers
- non-cash Medicare transactions
- enrolling for and issuing new Medicare cards
- updating and re-issuing Medicare cards
- social work support and referrals.

SE1672104



Services
Australia

servicesaustralia.gov.au/mobileoffice

For more information and calendar, go to: servicesaustralia.gov.au/mobileoffices

SHINGLES VACCINATION



Shingles is a viral illness (related to chickenpox) which causes a painful skin rash and nerve pain. Once it infects a person, it never completely leaves the body. Most people first encounter the virus in childhood, when it causes chickenpox; after the chickenpox rash heals, the virus becomes inactive but remains inside the body rather than being destroyed.



Whilst inactive, the virus causes no symptoms and can remain dormant for many years. The immune system usually keeps the virus under control; however, if immune defences weaken the virus can reactivate – causing inflammation, pain and a rash. The pain of shingles can be severe because the virus affects the nerves directly. In some people the nerve damage can cause pain which persists for months or even years. This becomes more likely with increasing age.

Vaccination is the most effective way to reduce the risk of shingles and its complications, or to reduce the severity of the illness if it does occur.

The shingles vaccination is available free of charge under the National Immunisation Programme for those who meet any of the following eligibility criteria:

- Aged 65 or over
- Aged over 18 with a specified medical risk condition which increases the risk of shingles disease
- Aboriginal & Torres Strait Islander adults aged over 50

Consult your GP to arrange for this vaccination in order to prevent / significantly reduce your exposure to the shingles virus.

DVA DENTAL CARE CHANGES

On 1 January 2026 the Australian Government announced that they are enhancing dental care for veterans by providing easier access to more dental providers and increasing the money you can access for costly dental work up front. Details include:



The annual monetary limit for high cost, clinically needed restorative items, such as crowns or bridges, has been doubled to \$5,980.30, and the time allowed to use the capped amount has been extended from one to two years.

- Dental therapists, hygienists and oral health therapists have also been added to the approved list of dental service providers.
- Every year in February, DVA writes to families of eligible DVA Education Scheme students requesting consent to share their eligibility information with Medicare.

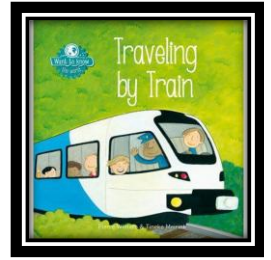
Once consent is provided and the information is processed Medicare will confirm eligibility, allowing families to access Child Dental Benefits Schedule dental services of up to \$1,158 per child over two calendar years.

To learn more about DVA's Dental Program, visit the DVA website: www.dva.gov.au.

NSW TRAVEL CONCESSIONS

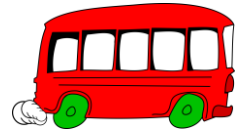


DVA Gold Card holders and pensioners in NSW are entitled to significant transport concessions. They can access the Gold Senior/Pensioner Opal Card, which provides unlimited daily travel for \$2.50 on trains, buses, ferries and light rail within the Opal network. This includes services to the Blue Mountains, Central Coast, Hunter, Illawarra and Southern Highlands. To apply for the Gold Senior/Pensioner Opal Card, visit: [Transport for NSW](#).



For regional travel, eligible pensioners receive four Pensioner Travel Vouchers annually, allowing free travel on NSW TrainLink Regional services within NSW.

Additionally, they can enjoy \$2.50 all-day travel with Country Pensioner Excursion tickets for booked NSW TrainLink Regional services and Regional Excursion Daily tickets on local buses. To register for Pensioner Travel Vouchers, call NSW TrainLink at 13 22 32 or visit: [Service NSW](#).



OPPORTUNITY FOR WASHING MACHINE SAVINGS

The Minns Labour Government has announced that it is bringing back its previous highly successful washing Machine Exchange Program – helping pensioners and veterans to cut their water and power bills. This program can slash household bills by up to \$300 per year as well as saving millions of litres of water.



The program offers new, energy-efficient 8 kg front loader washing machines to eligible concession card holders for a heavily discounted price of \$250 when they trade in an old top-loader. Delivered in partnership with The Good Guys Commercial, the discounted price includes delivery to any part of NSW, professional installation, removal and recycling of the old top-loading washing machine and a two-year warranty on the new machine.

Whilst the current round of this program is closed due to high demand, you can keep up to date with future offerings under this program exchange by subscribing to the regular email updates. Go to: <https://watergroup.dppe.nsw.gov.au/washing-machine-exchange-program>. This will enable you to receive email alerts when the program is launched again so that you can submit an application.

NSW FIRE SERVICE SMOKE ALARM / FIRE SAFETY VISITS – FREE

Efficient smoke alarms are vital to your home safety. If you have at least one working smoke alarm in your home, you can call your local NSW Fire Service to request a home visit to check these items. During your Safety Visit, they will check that you have working smoke alarms, that they are in good working condition and are installed in suitable areas.



If you do not have a suitable smoke alarm, firefighters will install a long-life battery-powered smoke alarm as well as replace existing smoke alarm batteries as required – all at no cost. With your permission, firefighters will also ask you to show them around your home and property to allow them to give you personalised fire safety advice.

While everyone can benefit from a Safety Visit, there are some people within our communities that are statistically at higher risk of incidents occurring, including:

- Over 65's
- Those who live alone
- People with limited mobility, hearing impairments or vision impairments
- Residents who are supported by carers, family and friends
- And anyone with English as a second language

If you are within one or more of these categories, your call for a visit will normally be prioritised. To book your free smoke alarm / fire safety check, call your local NSW Fire Service office. This website will assist in finding out this information: [Find a fire station - Fire and Rescue NSW](#).

Information about financial assistance available for carers can be obtained from Centrelink at: [Carer Allowance - Services Australia](#).

POSITIONS VACANT – WELLBEING ADVOCATES & SUPPORT OFFICERS



Due to a recent decrease in the number of Wellbeing Advocates and Support Officers working with our Association we are now limited in the amount of Welfare assistance we are able to offer our Members. Any member who may wish to volunteer their time so that we can continue giving the qualified support that our Membership deserves can do so by offering support in either of these roles. If you are interested in allocating one or two hours a week/fortnight/month to assist with the wellbeing of partners and their families, please contact: nswpresident@pva.org.au.

Role of a Wellbeing Advocate

As a Wellbeing Advocate (WA) you are accredited through the Advocacy Training and Development Program (ATDP). While providing services, assistance and support to clients Advocates are provided with Public Liability Insurance coverage by the Partners of Veterans Assoc. Inc. (PVA) through the Veterans' Indemnity and Training Association Inc (VITA) once you pass the course and throughout your tenure in the position. Currently, there are over 35 organisations that are members of VITA.

Regular courses are available through ATDP to assist you in establishing what you will need to know in order to fulfill your Wellbeing Advocacy role.

The Role of a Wellbeing Support Officer

Whilst the Advocacy Training & Development Program (ATDP) does not provide formal training for Wellbeing Support Officers (WSOs) as is the case for Wellbeing and Compensation Advocates, PVA NSW will ensure that you are provided with some initial skills, mentoring support.

A WSO is unaccredited and whilst working for the veteran community under the auspice of PVA is covered by the Volunteers Insurance under the PVA National Insurance.

As a WSO your role is to assist the Wellbeing Advocate which generally means that you are required to undertake straightforward tasks, work under routine direction against established priorities and procedures while exercising some autonomy.

WSOs may be required to undertake procedural, clerical, administrative support and operational tasks and provide basic assistance and support to Advocates for Partners, Veterans and their Families.